

STAFF DEVELOPMENT PROGRAM

Learning as we go



This event is a series of sessions that can be attended individually, or as a series. While the sessions can stand alone for people interested in particular areas, together they build into a well rounded package. This series uses as a "Learning-As-We-Go" style specially developed for rural and remote area workers and services. Contact can be made with the facilitator in between sessions to discuss issues that they would like to be included into the next session.

May - Managing staff in difficult situations

This session explores communication in leadership with staff, children and clients in the workplace. There will be opportunities for discussion as well a presentation that outlines communication processes specific to leadership in the early child hood workplace including communication styles and how to engage. This session also focuses on becoming more comfortable with entering a leadership role. Participants have said that they felt more empowered after this workshop.

June - Supporting staff to support families

How we support families depends on what the family needs. But who decides this, and how do we do it? In this session we will look at the context of supporting families in ways that are meaningful to them.

July - Delivering tricky information

For some children, coming into child care marks the first time they exhibit certain behaviours. This session looks at how to set up and have the difficult but necessary conversations with parents. We look at how to plan, set up the space, helping parents to feel safe, and how to communicate the issues. Geared toward children 0-5 years.

August - How do we engage with children & their families? Here & Now!

Engaging with children and their families in the care of the children is a vital part of establishing a sense of resilience and well being for children and their families.

ROCKHAMPTON

14 May, 18 June, 9 July, 6 August

6pm — 9pm

Rockhampton Leagues Club
Cnr Cambridge & George Sts

GLADSTONE

15 May, 19 June, 10 July, 7 August

8.30am — 11am

Rydges Gladstone
100 Goonoon Street

BILOELA

15 May, 19 June, 10 July, 7 August

2pm — 5pm

Gabe's Place at Biloea PCYC
Valentine Plains Road

EMERALD

16 May, 20 June, 11 July, 8 August

12pm — 3pm

Centacare Emerald
141 Egerton Street

WITH PETER MELROSE

Peter Melrose runs a private practice with clients throughout QLD and VIC and has worked in the child and family welfare sector since 1989. He has held senior positions in government and non-government organisations across a number of jurisdictions and states. Peter is a regular speaker at national and international child and family welfare and child protection conferences, and has written a number of journal articles on topics ranging from child and family therapeutic approaches, through to working respectfully with clients and children and young people in care.

YOU DON'T HAVE TO BE A PSCQ MEMBER TO ATTEND

COST: \$30 pp (GST-free) per session

FOR TARGET SERVICES

(SERVICES RECEIVING CCB ARE CONSIDERED TARGET)

NON TARGET: \$75pp per session (inc GST)

APPLICATION MUST BE RECEIVED BY: 7 MAY 2010

SESSION ATTENDANCE MAY BE LIMITED

ATTENTION! HOW TO APPLY TO BE A PART OF THIS EVENT

PLEASE FILL IN ALL FIELDS OF THE APPLICATION TABLE OVERLEAF AND FAX TO (07) 3234 1715
FOR MORE INFORMATION ON THIS EVENT PLEASE CALL (07) 3237 1497

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Rockhampton: 14 May, 18 June, 9 July, 6 August **6pm — 9pm**
Gladstone: 15 May, 19 June, 10 July, 7 August **8.30am — 11am**
Biloela: 15 May, 19 June, 10 July, 7 August **2pm — 5pm**
Emerald: 16 May, 20 June, 11 July, 8 August **12pm — 3pm**

COST (TARGET SERVICES): \$30_{pp} per session
(GST-free)

(SERVICES RECEIVING CCB ARE CONSIDERED TARGET)

COST (NON-TARGET):

\$75 pp per session (inc GST)

PSCQ DOES NOT CONFIRM REGISTRATIONS. WE RECOMMEND YOU CALL 1800 112 585 AFTER SUBMITTING APPLICATION, AS PSCQ WILL NOT BE RESPONSIBLE FOR ATTENDANCE OPPORTUNITIES LOST DUE TO APPLICATIONS NOT BEING RECEIVED.

CENTRAL WEST FITZROY — STAFF DEVELOPMENT PROGRAM— MAY/JUNE/JULY/AUGUST

Name/s PLEASE PRINT NAMES CLEARLY, AS THESE ARE USED ON ATTENDANCE CERTIFICATES

Organisation _____

Service Type (PLEASE CIRCLE) Long Day Care OSHC FDC In-home care Occasional care ISA Other

I WISH TO ATTEND: (PLEASE TICK EACH YOU WISH TO ATTEND)

ROCKHAMPTON	<input type="checkbox"/> 14 May	<input type="checkbox"/> 18 June	<input type="checkbox"/> 9 July	<input type="checkbox"/> 6 August
GLADSTONE	<input type="checkbox"/> 15 May	<input type="checkbox"/> 19 June	<input type="checkbox"/> 10 July	<input type="checkbox"/> 7 August
BILOELA	<input type="checkbox"/> 15 May	<input type="checkbox"/> 19 June	<input type="checkbox"/> 10 July	<input type="checkbox"/> 7 August
EMERALD	<input type="checkbox"/> 16 May	<input type="checkbox"/> 20 June	<input type="checkbox"/> 11 July	<input type="checkbox"/> 8 August

Postal address _____

Town/suburb _____ Postcode _____

E-mail _____

Phone _____ Fax _____

Do you have any dietary, disability, allergy or other needs? _____ Total Amount Payable: _____

Do you have any specific questions you would like addressed at this event? _____

✂ PLEASE FAX COMPLETED REGISTRATION FORM BEFORE DETACHING THIS SLIP

CENTRAL WEST FITZROY — STAFF DEVELOPMENT PROGRAM— MAY/JUNE/JULY/AUGUST

HOW TO APPLY TO BE A PART OF THIS EVENT

IF PAYING BY CREDIT CARD:

- COMPLETE ALL FIELDS OF THE CREDIT CARD PAYMENT FORM BELOW.
- FAX YOUR COMPLETED APPLICATION TO **07 3237 1497**. DO NOT POST THE ORIGINAL COPY OR DUPLICATION OF PAYMENT MAY OCCUR
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

WE DO NOT ACCEPT CREDIT CARD PAYMENTS BY PHONE

IF PAYING BY CHEQUE OR MONEY ORDER:

- FAX YOUR COMPLETED APPLICATION TO **07 3237 1497**
- DETACH THIS SLIP AND POST REMITTANCE ADVICE WITH CHEQUE OR MONEY ORDER MADE OUT TO: **HEALTH & COMMUNITY SERVICES WORKFORCE COUNCIL, TO ADDRESS: GROUND FLOOR, 303 ADELAIDE ST, BRISBANE, QLD, 4000. YOUR CERTIFICATE WILL NOT BE ISSUED UNLESS THIS SLIP IS RECEIVED**
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

REMITTANCE ADVICE

PAYMENT TYPE: CREDIT CARD CHEQUE MONEY ORDER AMOUNT PAYABLE: \$ _____

YOUR NAME: _____ ORGANISATION NAME: _____

CREDIT CARD NUMBER: _____ EXPIRY DATE: ____/____/____

NAME ON CARD: _____ PHONE NUMBER: _____

CARD TYPE: VISA MASTERCARD OFFICE USE ONLY: R'TON 1)1816 2)1817 3)1818 4)1819 | G'STONE 1)1820 2)1821 3)1822 4)1823 | BILOELA 1)1824 2)1825 3)1826 4)1827 | EMERALD 1)1828 2)1829 3)1830 4)1831

Application form will become a tax invoice on payment; monies to be received prior to attendance. No refunds will be given without written notification of cancellation or substitution at least 7 days before the activity. "No Shows" will be charged the full registration fee. No payments can be accepted at the event.

FIND OUT MORE INFORMATION ABOUT ALL THINGS PSCQ AT WWW.PSCQ.ORG.AU or call 1800 112 585