

## FOCUS ON BEHAVIOUR

### *The service environment & its impact on behaviour*



**Tuesday 16 March 2010**  
**6.30pm—8.30pm**

**The Metropole Hotel**  
**81 Palmer St**  
**Townsville**

\* A light supper will be served  
from 6.00pm

Numbers will be limited to  
four participants per service  
for this workshop

**APPLICATION MUST BE  
RECEIVED BY:  
WEDNESDAY 10th MARCH**

**EDUCATORS DON'T HAVE TO BE A  
PSCQ MEMBER TO ATTEND!**

**COST: \$15** pp (GST-free)  
**FOR TARGET SERVICES**  
(SERVICES RECEIVING CCB ARE  
CONSIDERED TARGET)  
**NON-TARGET: \$30** pp (inc.GST)

**COME ALONG!**

For professionals in outside school hours care, long day care, family day care, occasional care, in home care and limited hours care.

### **ATTENTION! HOW TO APPLY TO BE A PART OF THIS EVENT**

PLEASE FILL IN **ALL FIELDS** OF THE APPLICATION TABLE OVERLEAF AND FAX TO **(07) 4799 7986**  
FOR MORE INFORMATION ON THIS EVENT PLEASE CALL **(07) 4799 7982**

What does it mean to the child to be in the space they are in? How does this impact on their behaviour? Children make sense of their environment in very particular ways and this will play out in their behaviours and interactions with others.

In this session we will explore what this looks like and how to be aware of this in the workplace and with the children.

### **WITH PETER MELROSE**

Peter Melrose runs a private practice with clients throughout Queensland and Victoria and has worked in the child and family welfare sector since 1989. He has held senior positions in both Government and Non-government organisations across a number of jurisdictions and states. Peter is a regular speaker at national and international child and family welfare and child protection conferences, and has written a number of journal articles on topics ranging from child and family therapeutic approaches, through to working respectfully with clients and children and young people in care.

**NOTE: Peter will be returning to the region throughout the year to run a selection of workshops with a FOCUS ON BEHAVIOUR watch out for:**

- 'What are the problem behaviours? Signs and symptoms'
- 'The difficult task of having challenging conversations with families'
- 'Reflecting on your services approach and beliefs on children's behaviour'
- 'School aged behaviour workshop—Aimed at 5—12 age group (OSHC)'
- 'The difficult task of having challenging conversations with families - Aimed at 5—12 age group (OSHC)'

Peter will also be offering directors and coordinators some follow up phone support between workshops!

**THE SERVICE ENVIRONMENT & IT'S IMPACT ON BEHAVIOUR**

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PLEASE FILL OUT THE REGISTRATION FORM AND REMITTANCE ADVICE FORM BELOW.

PLEASE CONSIDER THAT YOUR APPLICATION HAS BEEN ACCEPTED UNLESS WE CONTACT YOU TO ADVISE OTHERWISE.

**PSCQ: NORTH QLD — THE SERVICE ENVIRONMENT & IT'S IMPACT ON BEHAVIOUR — 16 MARCH 2010 — EVENT 1786**

Name/s	PLEASE PRINT NAMES CLEARLY, AS THESE ARE USED ON ATTENDANCE CERTIFICATES	
Organisation	_____	
Service Type	(PLEASE CIRCLE) Long Day Care OSHC FDC In-home care Occasional care ISA Other	
I WISH TO ATTEND:	(PLEASE TICK) <input type="checkbox"/> TOWNSVILLE	
Postal address	_____	
Town/suburb	_____	Postcode _____
E-mail	_____	
Phone	_____	Fax _____
Do you have any dietary, disability, allergy or other needs?	Total Amount Payable: _____	
Do you have any specific questions you would like addressed at this event? _____		

✂ PLEASE FAX COMPLETED REGISTRATION FORM BEFORE DETACHING THIS SLIP

**PSCQ: NORTH QLD — THE SERVICE ENVIRONMENT & IT'S IMPACT ON BEHAVIOUR — 16 MARCH 2010**

**HOW TO APPLY TO BE A PART OF THIS EVENT**

**IF PAYING BY CREDIT CARD:**

- COMPLETE ALL FIELDS OF THE CREDIT CARD PAYMENT FORM BELOW.
- FAX YOUR COMPLETED APPLICATION TO **07 4799 7986**. DO NOT POST THE ORIGINAL COPY OR DUPLICATION OF PAYMENT MAY OCCUR
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

**WE DO NOT ACCEPT CREDIT CARD PAYMENTS BY PHONE**

**IF PAYING BY CHEQUE OR MONEY ORDER:**

- FAX YOUR COMPLETED APPLICATION TO **07 4999 7986**
- DETACH THIS SLIP AND POST REMITTANCE ADVICE WITH CHEQUE OR MONEY ORDER MADE OUT TO: **HEALTH & COMMUNITY SERVICES WORKFORCE COUNCIL, TO ADDRESS: GROUND FLOOR, 303 ADELAIDE ST, BRISBANE, QLD, 4000. YOUR CERTIFICATE WILL NOT BE ISSUED UNLESS THIS SLIP IS RECEIVED**
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

**REMITTANCE ADVICE**

PAYMENT TYPE:  CREDIT CARD  CHEQUE  MONEY ORDER AMOUNT PAYABLE: \$ \_\_\_\_\_

YOUR NAME: \_\_\_\_\_ ORGANISATION NAME: \_\_\_\_\_

CREDIT CARD NUMBER: \_\_\_\_\_ EXPIRY DATE : \_\_\_\_\_ / \_\_\_\_\_

NAME ON CARD: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

CARD TYPE:  VISA  MASTERCARD

OFFICE USE ONLY: EVENT 1786

Application form will become a tax invoice on payment; monies to be received prior to attendance. No refunds will be given without written notification of cancellation or substitution at least 7 days before the activity. "No Shows" will be charged the full registration fee. No payments can be accepted at the event.

FIND OUT MORE INFORMATION ABOUT ALL THINGS PSCQ AT [WWW.PSCQ.ORG.AU](http://WWW.PSCQ.ORG.AU) or call **1800 112 585**