

FOCUS ON BEHAVIOUR

The difficult task of having challenging conversations with families



**Tuesday 13 July 2010
6.30pm—8.30pm**

**The Metropole Hotel
81 Palmer Street
Townsville**

Numbers will be limited to
TWO participants per
service for this workshop

**APPLICATION MUST BE
RECEIVED BY:
MONDAY 5th JULY**

**EDUCATORS DON'T HAVE TO BE A
PSCQ MEMBER TO ATTEND!**

COST: \$15 pp (GST-free)
FOR TARGET SERVICES
(SERVICES RECEIVING CCB ARE
CONSIDERED TARGET)
NON-TARGET: \$30 pp (inc.GST)

COME ALONG!

For professionals in outside school hours care, long day care, family day care, occasional care, in home care and limited hours care.

ATTENTION! HOW TO APPLY TO BE A PART OF THIS EVENT

PLEASE FILL IN **ALL FIELDS** OF THE APPLICATION TABLE OVERLEAF AND FAX TO **(07) 4799 7986**
FOR MORE INFORMATION ON THIS EVENT PLEASE CALL **(07) 4799 7982**

Often for children coming into child care, in all its forms, means the first time they might be exhibiting certain behaviours. Educators then have to say to the parents, 'Can we have a chat about your child please?' So then what?

In this session we will look at how to set up and have that difficult but necessary conversation with parents.

We will look at how to plan, setting up the space, helping parents to feel safe, and how to communicate the issues.

This session is geared toward pre-school age children and younger.

WITH PETER MELROSE

Peter Melrose runs a private practice with clients throughout Queensland and Victoria and has worked in the child and family welfare sector since 1989. He has held senior positions in both Government and Non-government organisations across a number of jurisdictions and states. Peter is a regular speaker at national and international child and family welfare and child protection conferences, and has written a number of journal articles on topics ranging from child and family therapeutic approaches, through to working respectfully with clients and children and young people in care.

NOTE: Peter will be returning to the region throughout the year to run a selection of workshops with a FOCUS on BEHAVIOUR watch out for:

- Reflecting on your services approach and beliefs on children's behaviour

Peter will also be offering directors and coordinators some follow up phone support between workshops!

DIFFICULT TASK OF HAVING CHALLENGING CONVERSATIONS

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\$30 pp (inc GST)

PLEASE FILL OUT THE REGISTRATION FORM AND REMITTANCE ADVICE FORM BELOW.

PLEASE CONSIDER THAT YOUR APPLICATION HAS BEEN ACCEPTED UNLESS WE CONTACT YOU TO ADVISE OTHERWISE.

PSCQ: NORTH QLD — DIFFICULT TASK OF HAVNIG CHALLENGING CONVERSATIONS— 13 JULY 2010 — EVENT 1793

Name/s	PLEASE PRINT NAMES CLEARLY, AS THESE ARE USED ON ATTENDANCE CERTIFICATES	
	1. _____	2. _____
Organisation	_____	
Service Type	(PLEASE CIRCLE) Long Day Care OSHC FDC In-home care Occasional care ISA Other	
I WISH TO ATTEND:	(PLEASE TICK) <input type="checkbox"/> TOWNSVILLE	
Postal address	_____	
Town/suburb	_____	Postcode _____
E-mail	_____	
Phone	_____	Fax _____
Do you have any dietary, disability, allergy or other needs?	Total Amount Payable: _____	
Do you have any specific questions you would like addressed at this event? _____		

✂ PLEASE FAX COMPLETED REGISTRATION FORM BEFORE DETACHING THIS SLIP

PSCQ: NORTH QLD — DIFFICULT TASK OF HAVNIG CHALLENGING CONVERSATIONS— 13 JULY 2010

HOW TO APPLY TO BE A PART OF THIS EVENT

IF PAYING BY CREDIT CARD:

- COMPLETE ALL FIELDS OF THE CREDIT CARD PAYMENT FORM BELOW.
- FAX YOUR COMPLETED APPLICATION TO **07 4799 7986**. DO NOT POST THE ORIGINAL COPY OR DUPLICATION OF PAYMENT MAY OCCUR
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

WE DO NOT ACCEPT CREDIT CARD PAYMENTS BY PHONE

IF PAYING BY CHEQUE OR MONEY ORDER:

- FAX YOUR COMPLETED APPLICATION TO **07 4799 7986**
- DETACH THIS SLIP AND POST REMITTANCE ADVICE WITH CHEQUE OR MONEY ORDER MADE OUT TO: **HEALTH & COMMUNITY SERVICES WORKFORCE COUNCIL, TO ADDRESS: GROUND FLOOR, 303 ADELAIDE ST, BRISBANE, QLD, 4000. YOUR CERTIFICATE WILL NOT BE ISSUED UNLESS THIS SLIP IS RECEIVED**
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

REMITTANCE ADVICE

PAYMENT TYPE: CREDIT CARD CHEQUE MONEY ORDER AMOUNT PAYABLE: \$ _____

YOUR NAME: _____ ORGANISATION NAME: _____

CREDIT CARD NUMBER: _____ EXPIRY DATE : _____ / _____

NAME ON CARD: _____ PHONE NUMBER: _____

CARD TYPE: VISA MASTERCARD

OFFICE USE ONLY: EVENT 1793

Application form will become a tax invoice on payment; monies to be received prior to attendance. No refunds will be given without written notification of cancellation or substitution at least 7 days before the activity. "No Shows" will be charged the full registration fee. No payments can be accepted at the event.

FIND OUT MORE INFORMATION ABOUT ALL THINGS PSCQ AT WWW.PSCQ.ORG.AU or call 1800 112 585