



FOCUS ON BEHAVIOUR

*The difficult task of having
challenging conversations with
families - Aimed at 5–12 age group
(OSHC)*

**Wed. 25 August 2010
9.30am—11.30am**

**The Metropole Hotel
81 Palmer Street
Townsville**

**Morning tea served
upon arrival at 9.00am**

**APPLICATION MUST BE
RECEIVED BY:
MONDAY 16th AUGUST**

**EDUCATORS DON'T HAVE TO BE A
PSCQ MEMBER TO ATTEND!**

COST: \$15 pp (GST-free)
FOR TARGET SERVICES
(SERVICES RECEIVING CCB ARE
CONSIDERED TARGET)
NON-TARGET: \$30 pp (inc. GST)

COME ALONG!

For professionals in **outside school hours care**, family day care, occasional care, in home care and limited hours care working with children in the 5—12 years age group.

ATTENTION! HOW TO APPLY TO BE A PART OF THIS EVENT

PLEASE FILL IN **ALL FIELDS** OF THE APPLICATION TABLE OVERLEAF AND FAX TO **(07) 4799 7986**
FOR MORE INFORMATION ON THIS EVENT PLEASE CALL **(07) 4799 7982**

Often, for children coming into child care in all its forms, means the first time they might be exhibiting certain behaviours. We have to tell the parents, 'Can we have a chat about your child please?' Then what?

In this session we will look at how to set up and have that difficult but necessary conversation with parents. We will look at how to plan, setting up the space, helping parents to feel safe and how to communicate the issues.

This session is geared toward school age children.

WITH PETER MELROSE

Peter Melrose runs a private practice with clients throughout Queensland and Victoria and has worked in the child and family welfare sector since 1989. He has held senior positions in both Government and Non-government organisations across a number of jurisdictions and states. Peter is a regular speaker at national and international child and family welfare and child protection conferences, and has written a number of journal articles on topics ranging from child and family therapeutic approaches, through to working respectfully with clients and children and young people in care.

THE DIFFICULT TASK OF HAVING CHALLENGING CONVERSATIONS

Wednesday 25 August 2010

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COST (NON-TARGET):

\$30 pp (inc GST)

PLEASE FILL OUT THE REGISTRATION FORM AND REMITTANCE ADVICE FORM BELOW.

PLEASE CONSIDER THAT YOUR APPLICATION HAS BEEN ACCEPTED UNLESS WE CONTACT YOU TO ADVISE OTHERWISE.

PSCQ: NORTH QLD — THE DIFFICULT TASK OF HAVING CHALLENGING CONVERSATIONS — 25 AUG 2010 — EVENT 1798

Name/s	PLEASE PRINT NAMES CLEARLY, AS THESE ARE USED ON ATTENDANCE CERTIFICATES	
Organisation	_____	
Service Type	(PLEASE CIRCLE) Long Day Care OSHC FDC In-home care Occasional care ISA Other	
I WISH TO ATTEND:	(PLEASE TICK) <input type="checkbox"/>	
Postal address	_____	
Town/suburb	_____	Postcode _____
E-mail	_____	
Phone	_____	Fax _____
Do you have any dietary, disability, allergy or other needs?	Total Amount Payable: _____	
Do you have any specific questions you would like addressed at this event? _____		

✂ PLEASE FAX COMPLETED REGISTRATION FORM BEFORE DETACHING THIS SLIP

PSCQ: NORTH QLD — THE DIFFICULT TASK OF HAVING CHALLENGING CONVERSATIONS — 25 AUG 2010

HOW TO APPLY TO BE A PART OF THIS EVENT

IF PAYING BY CREDIT CARD:

- COMPLETE ALL FIELDS OF THE CREDIT CARD PAYMENT FORM BELOW.
- FAX YOUR COMPLETED APPLICATION TO **07 4799 7986**. **DO NOT** POST THE ORIGINAL COPY OR DUPLICATION OF PAYMENT MAY OCCUR
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

WE DO NOT ACCEPT CREDIT CARD PAYMENTS BY PHONE

IF PAYING BY CHEQUE OR MONEY ORDER:

- FAX YOUR COMPLETED APPLICATION TO **07 4799 7986**
- DETACH THIS SLIP AND POST REMITTANCE ADVICE WITH CHEQUE OR MONEY ORDER MADE OUT TO: **HEALTH & COMMUNITY SERVICES WORKFORCE COUNCIL, TO ADDRESS: GROUND FLOOR, 303 ADELAIDE ST, BRISBANE, QLD, 4000. YOUR CERTIFICATE WILL NOT BE ISSUED UNLESS THIS SLIP IS RECEIVED**
- A RECEIPT WILL BE SENT TO YOU ONLY ON REQUEST

REMITTANCE ADVICE

PAYMENT TYPE: CREDIT CARD CHEQUE MONEY ORDER AMOUNT PAYABLE: \$ _____

YOUR NAME: _____ ORGANISATION NAME: _____

CREDIT CARD NUMBER: _____ EXPIRY DATE : _____ / _____

NAME ON CARD: _____ PHONE NUMBER: _____

CARD TYPE: VISA MASTERCARD

OFFICE USE ONLY: EVENT 1798

Application form will become a tax invoice on payment; monies to be received prior to attendance. No refunds will be given without written notification of cancellation or substitution at least 7 days before the activity. "No Shows" will be charged the full registration fee. No payments can be accepted at the event.

FIND OUT MORE INFORMATION ABOUT ALL THINGS PSCQ AT WWW.PSCQ.ORG.AU or call 1800 112 585